

Quality policy

It is the goal of agriKomp GmbH, ServiceUnion Merkendorf GmbH and agriKomp Fertigung GmbH & Co. KG to develop and market functionally reliable and effective biogas plants that meet the qualitative demands of customers and our own high quality standards.

✓ **Quality first**

We are reliable partners, we deliver products and work results at the agreed time, in the promised quantity and in top quality.

✓ **Everybody is a customer**

The next person in the work process is my customer. *Motto: I deliver what I would buy myself!*

✓ **The customers set our quality standards.**

By consistently implementing our customers' wishes we want to lay the foundation for effective products in top quality. Our customers' judgement about our products and services is decisive.

✓ **Everybody is responsible for quality**

Every person who identifies a defect, a functional defect or a quality risk, eliminates the fault and the cause and informs their superiors.

✓ **Avoiding errors instead of eliminating errors**

Finding and eliminating potential errors causes is key. Faults of the same cause must not occur repeatedly. The costs of troubleshooting reduce our revenue.

✓ **It is the employees who determine our competitiveness**

Their knowledge, their skill and their work performance are decisive in how we position ourselves among our competitors.

✓ **Continuous striving for improvement**

Our workflows and processes are regularly evaluated to detect weaknesses and identify effective solutions. Suitable performance indices make processes measurable in order to reduce the hidden costs, failures and direct error costs.

**Customers come to us because we offer prompt service, reliability and punctuality
with first-class products and services.**

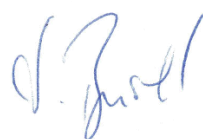
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