

SERVICE


for your Biogas plant and the CHP

thorough. competent. reliable.



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Mitglied im
Fachverband
Biogas e.V. 

aK-ENGL-service
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easy to reach, rapid availability - things run smoothly

Targeted implementation of experience and know how

Good service is the prerequisite for increasing efficiency and availability. More than 600 successfully supported plants tell their own story. Perfectly coordinated specialists with many years of experience are at your disposal. In-depth and comprehensive training seminars as well as experience from operating their own Biogas plants keep our staff abreast of the state-of-the-art technology without having to forgo tried and tested methods.

Plant and electrical service: Conviction through experience!

Multifaceted possibilities of remote diagnostics allow us to adjust and adapt your plant from our service centre in Merkendorf and, by means of pre-determined diagnoses, to plan and prepare service assignments with pin-point accuracy, thus reducing them to a minimum.

Our central store carries over 15,000 articles ready for you at all times, thus avoiding down times, reducing costs and increasing your profits by means of our optimum service.

CHP- Service: Good service, the prerequisite for efficiency!

With over 50 service employees, we have you and your CHP in focus and offer you more than just a service including VAT.

More than 20 in-house staff and a two-shift system ensure a comprehensive, seven-days-a-week service, both by telephone and personally. The technical stand-by service on weekends and Bank Holidays is a matter of course for us.

Our well thought out remote service system allows a constant monitoring and evaluation – no matter how many miles lie between us. A team of 30 staff and 20 vehicles stand in readiness for you at your location. This guarantees highest flexibility and rapid reaction in emergency situations.

Always at your side - we make time for you!

Our service – your advantage:

- Specialists with long-term experience
- Comprehensive consultation and support; by telephone and personally
- Quick and reliable
- High flexibility and speedy reactions in emergency situations
- Short turn-round times from order acceptance to execution
- High availability and adherence to deadlines
- Technical emergency and stand-by service on weekends and Bank Holidays from 10.00 a.m. to 7.00 p.m.

Plant and electrical service

- Spare parts and component service
- Comprehensive remote diagnostic possibilities
- Support for correspondence with authorities and experts
- Repairs and service to your Biogas plant
- Carrying out of recurring testing of electro-technical installations

CHP-Service

- Technical support and/or trouble-shooting service and spare-part availability ex-works, 7 days a week
- Spare parts volume > 5,000,000.- € (from a single screw to a complete CHP)
- Remote monitoring/-servicing, evaluation
- Oil analysis evaluation and advice
- High work quality ensured by unannounced service call-ups

Trust us: You are in very good hands!
Our service centre is there for you:
Workdays from 7:00 a.m. to 9:00 p.m.

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